

Service Delivery and Provider Innovations in Minnesota

Testimony to the Commission on Long-Term Care

Tuesday, August 20, 2013, Panel 1

1:00 p.m. – 3:00 p.m.

Dirksen Senate Office Building, Washington, D.C.

by

Loren Colman, Assistant Commissioner

Continuing Care Administration

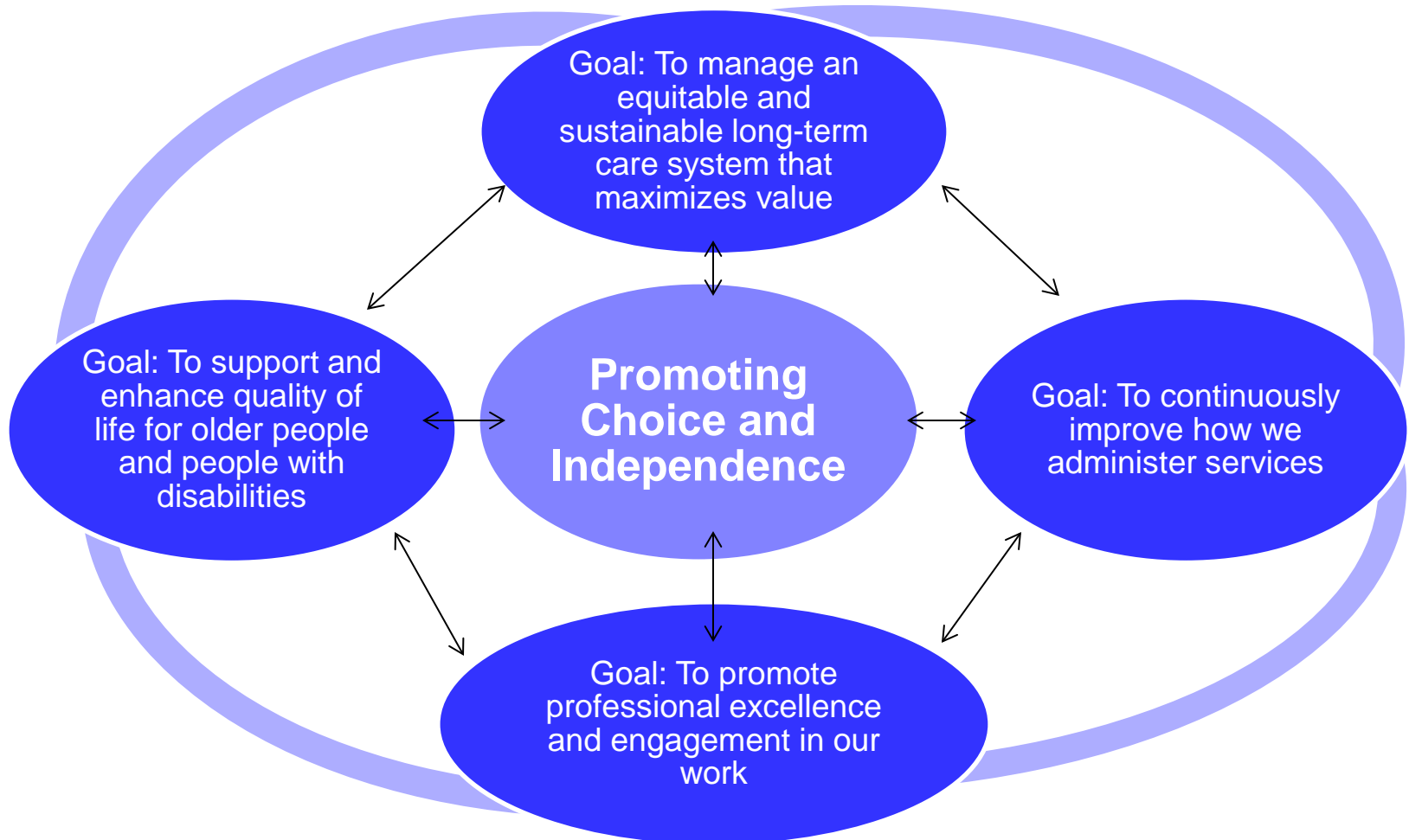
Minnesota Department of Human Services



“Visionary Incrementalism”

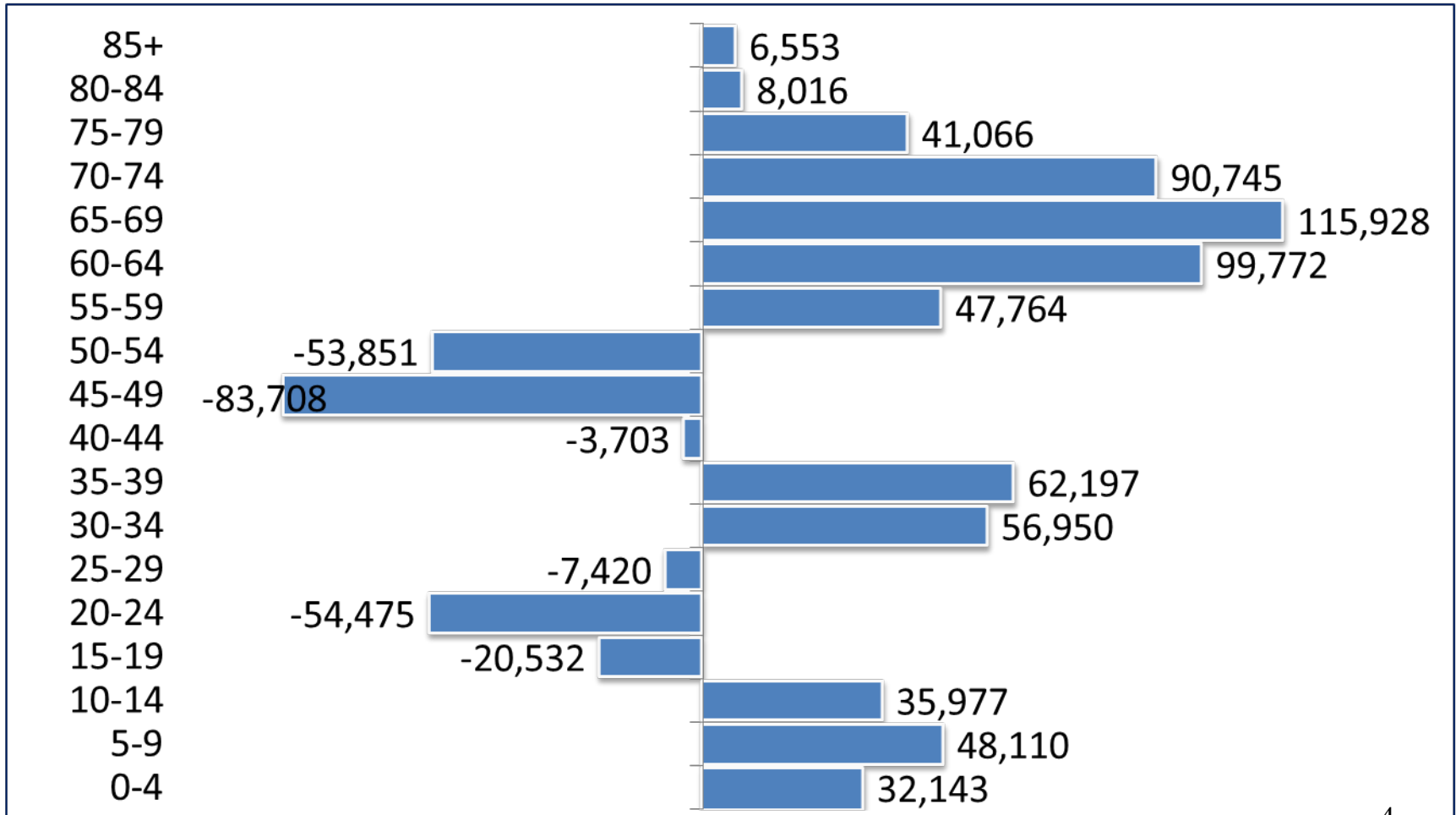
- Our current system is the result of 25 or more years of planning and incremental changes with our eye on a consistent vision
- **“Reduce our reliance on institutions and congregate settings, and help individuals remain in or return to the community”**
- We are reforming publicly-funded long-term care services so they are person-centered, can be sustained for the future and are a good value
- We are grateful to our Administration and the Legislature for investing in strategies to make these reforms in our long-term care system

Continuing Care Strategic Plan

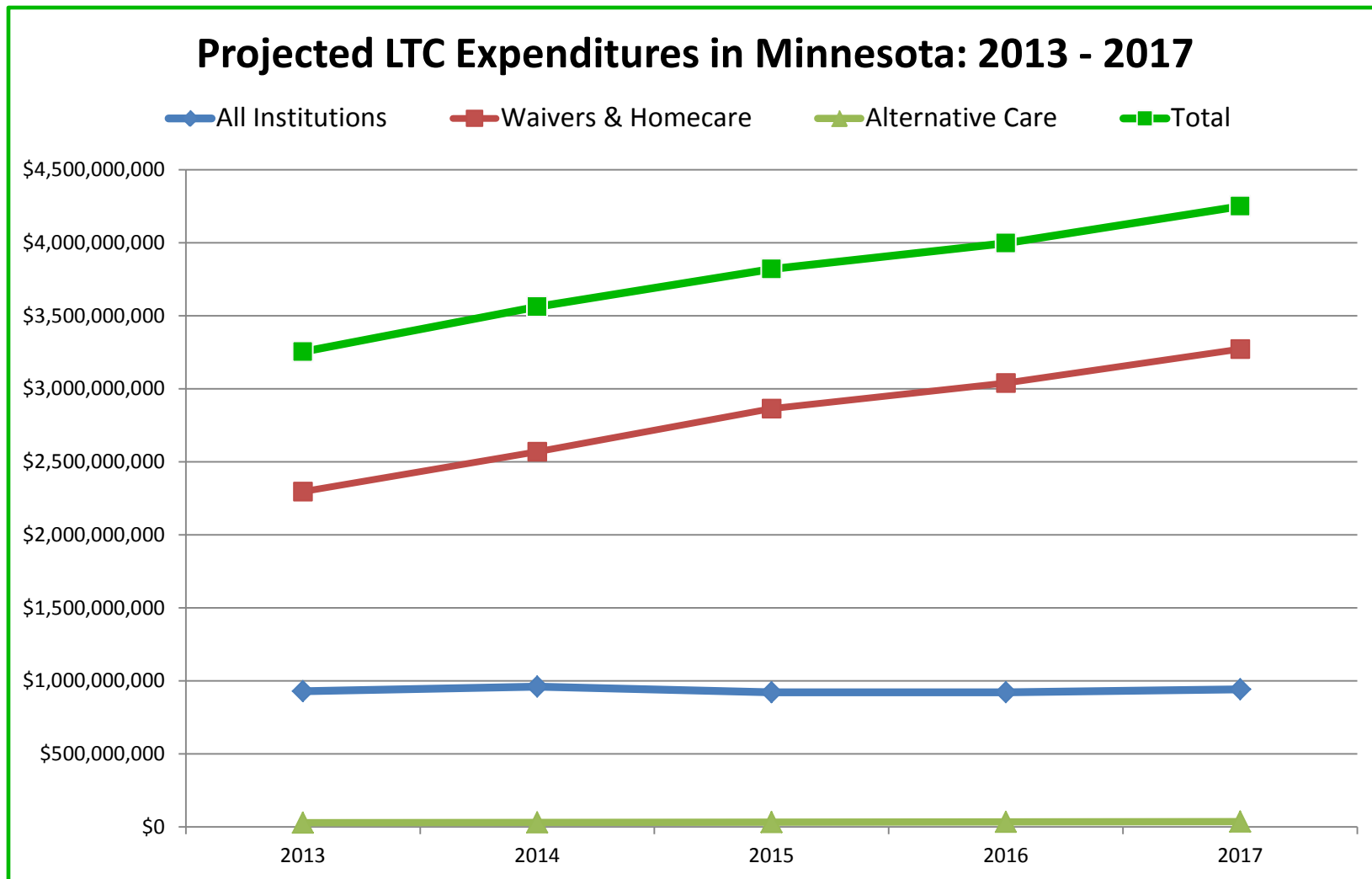


Demographic Realities

From 2010 to 2020, Minnesota will see large increases in individuals ages 55-74

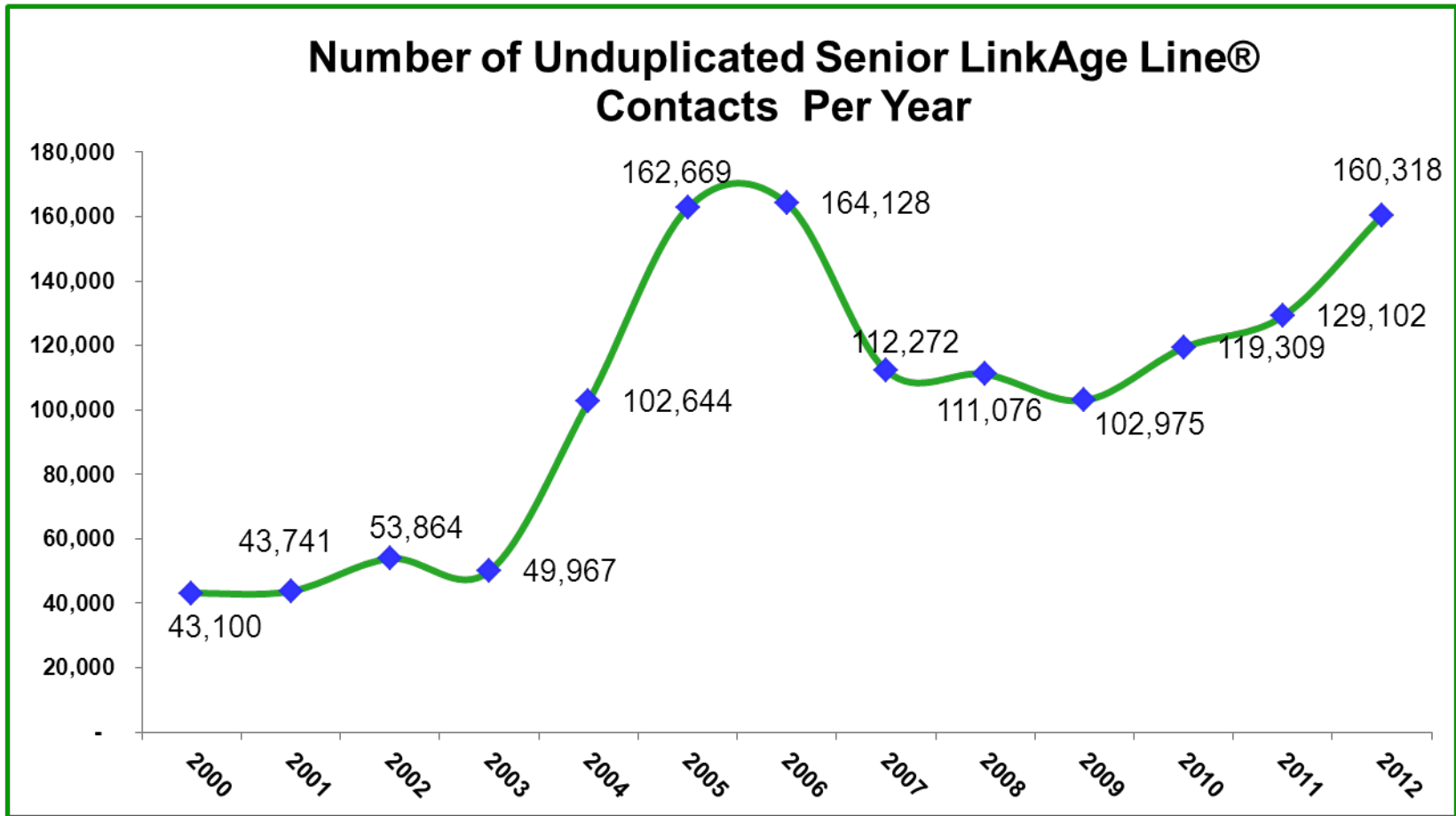


Challenging Budget Forecasts



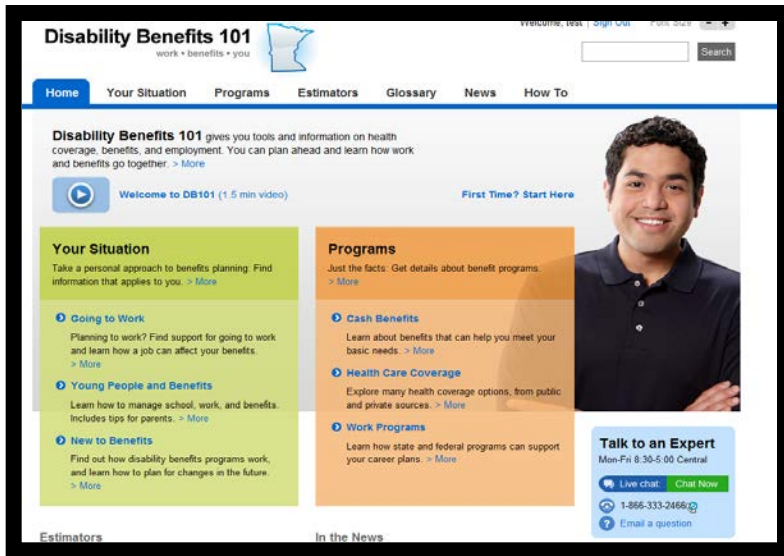
Source: DHS, Reports and Forecasts, February 2013

Providing Information to Empower People



Providing Information to Empower People

Disability Benefits 101 – DB101.org



DB101.org brings together:

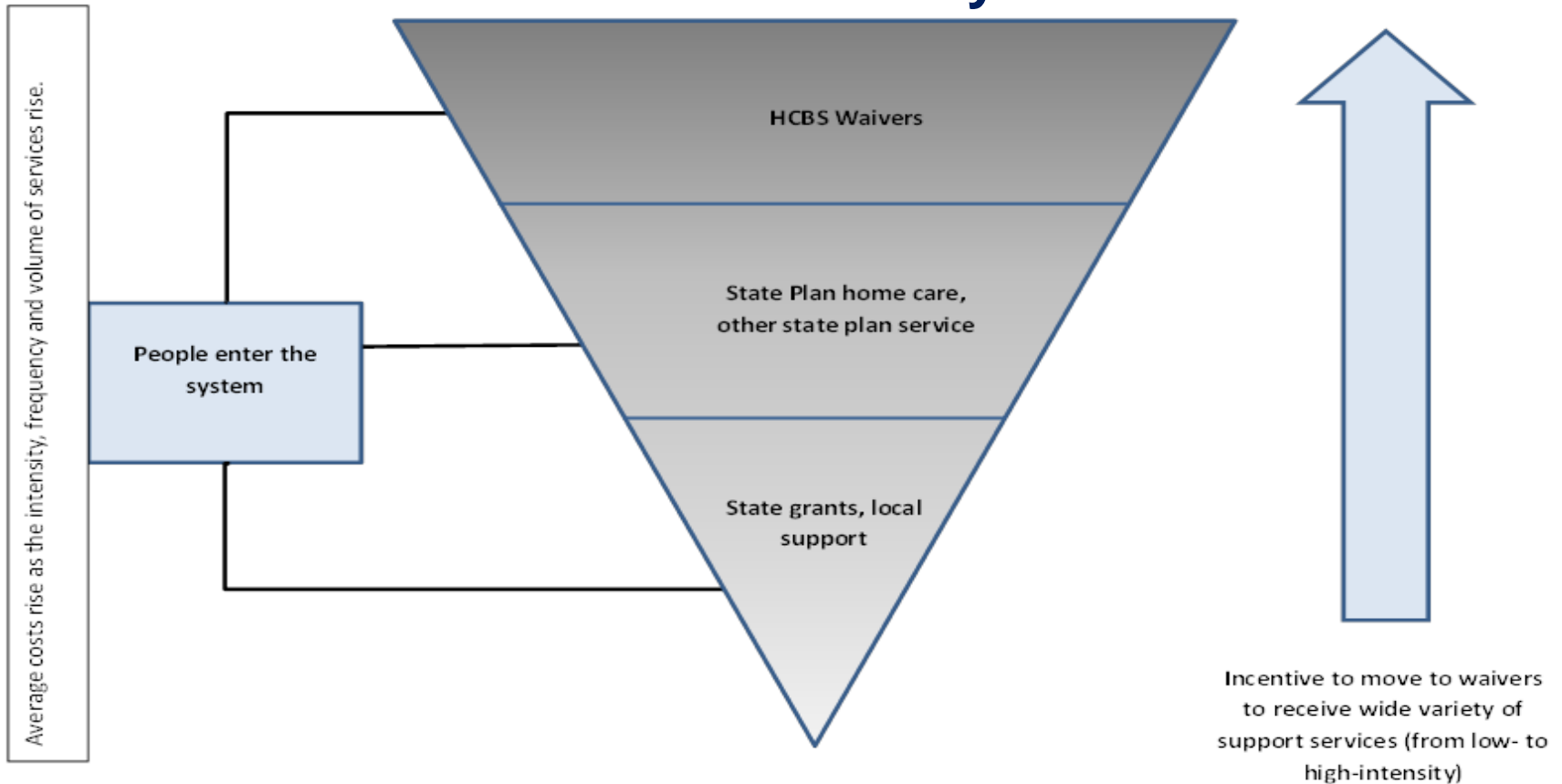
- benefits information
- tools
- resources

to make it **easier to:**

- understand benefits
- learn about work incentives
- plan for work & set goals
- build financial literacy
- manage benefits while working

Helping When Needs are Low

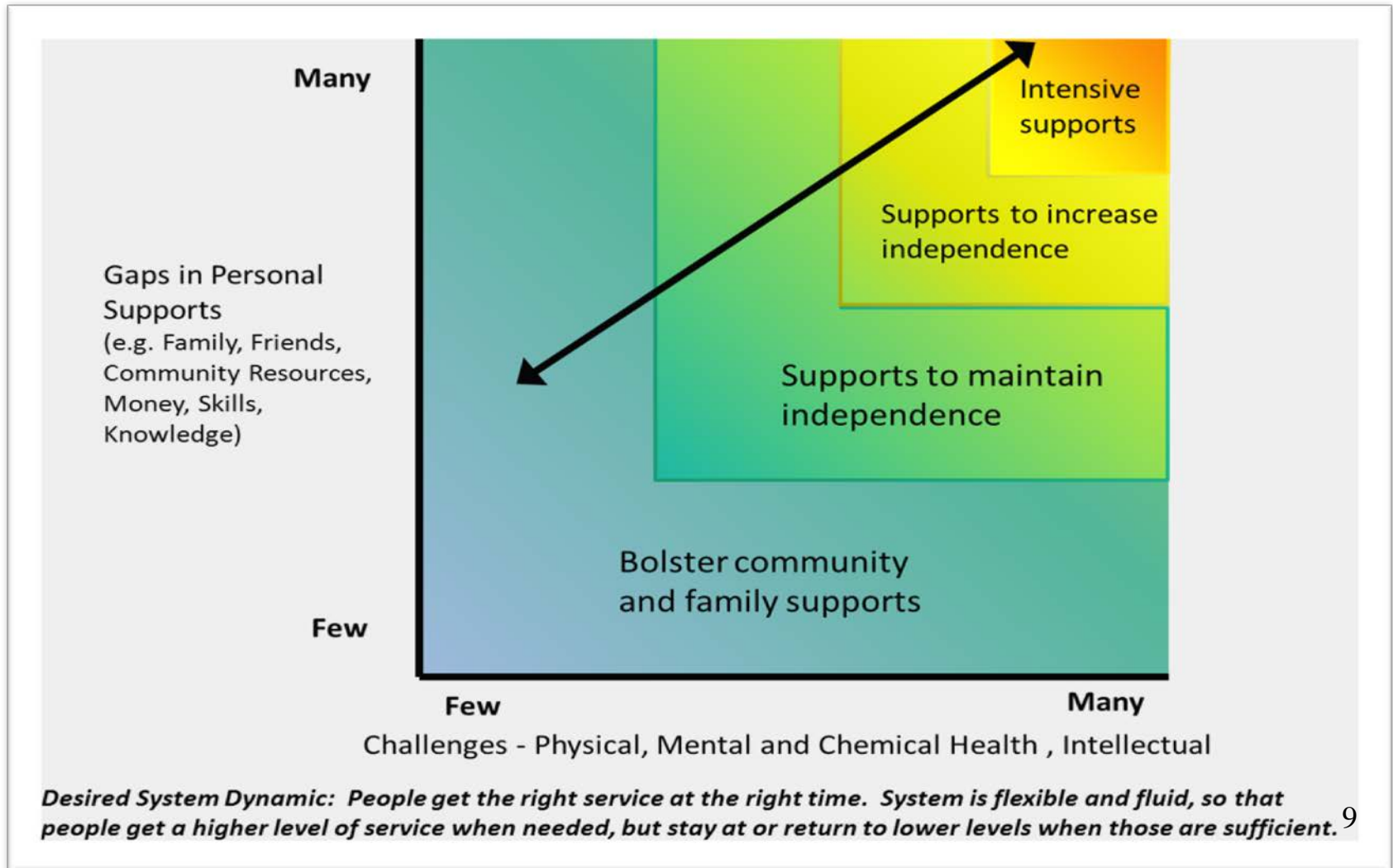
The OLD HCBS System



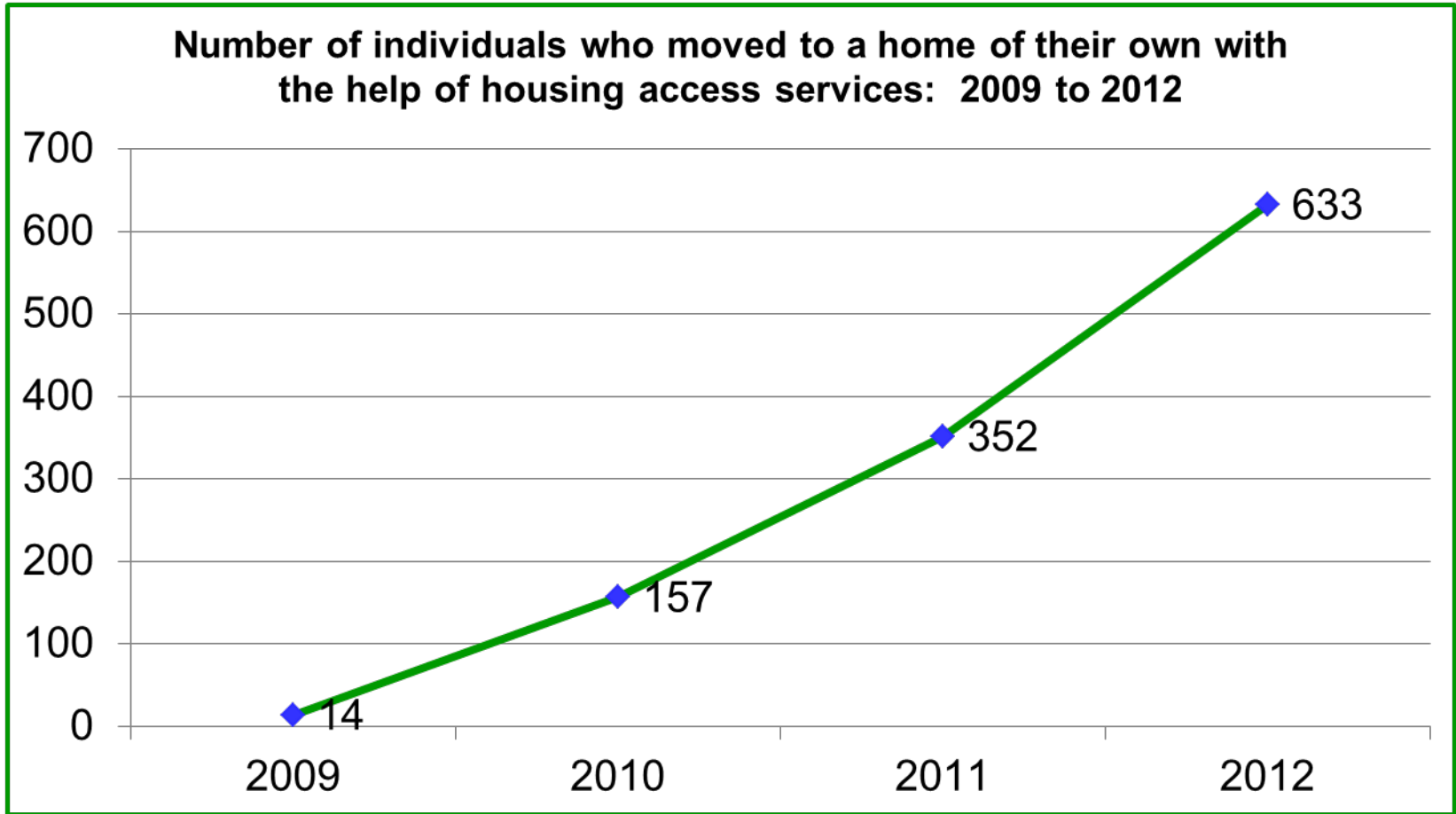
Current System Dynamic: There is pressure to move into waived services in order to receive services that aren't available otherwise. Once on a waiver a person has access to a waiver-specific menu of services. There are people with low needs and high needs on the same waiver program.

Helping When Needs are Low

The NEW HCBS System

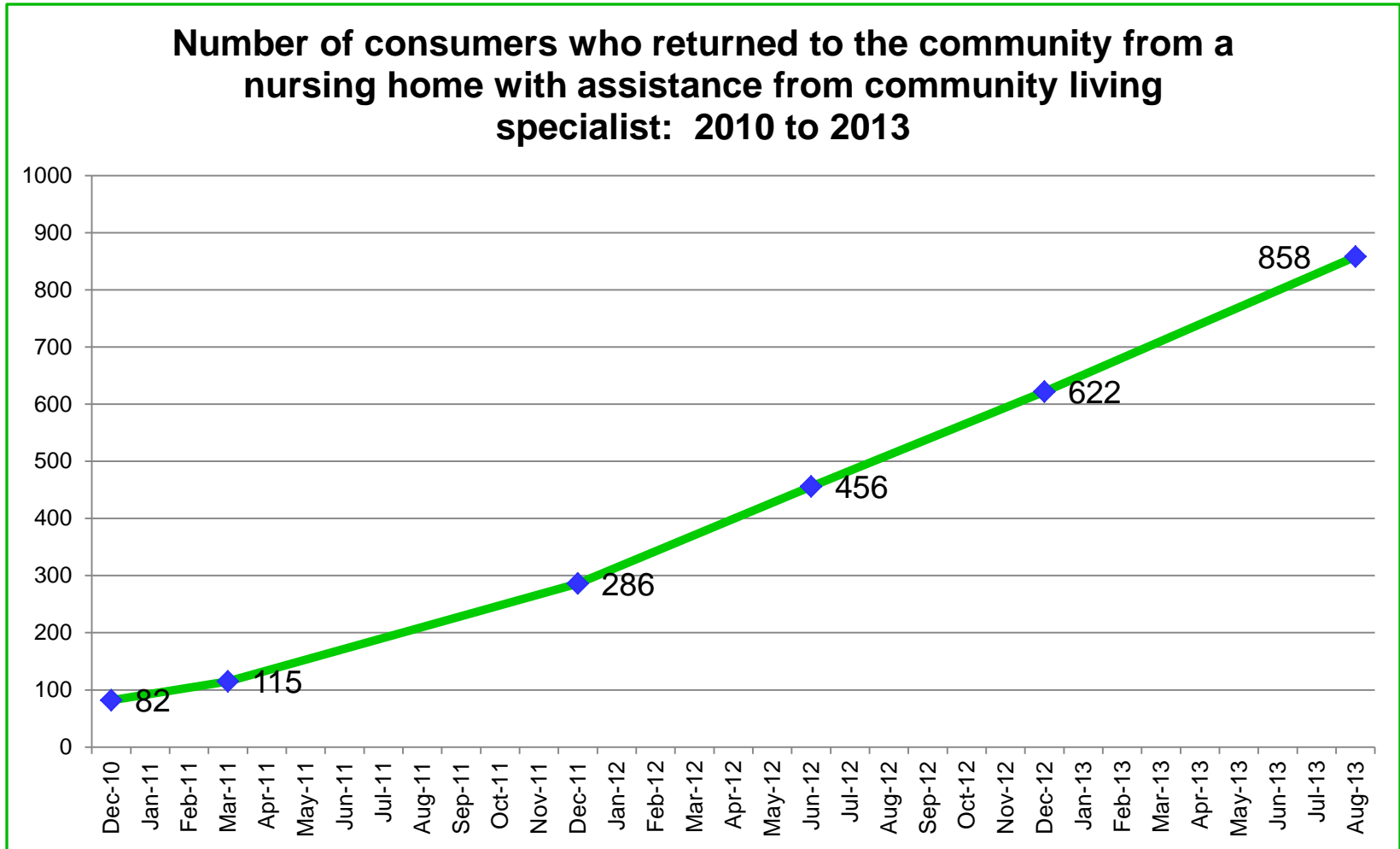


Helping Individuals Move to the Community



Source: DHS Hall of Results, 2013

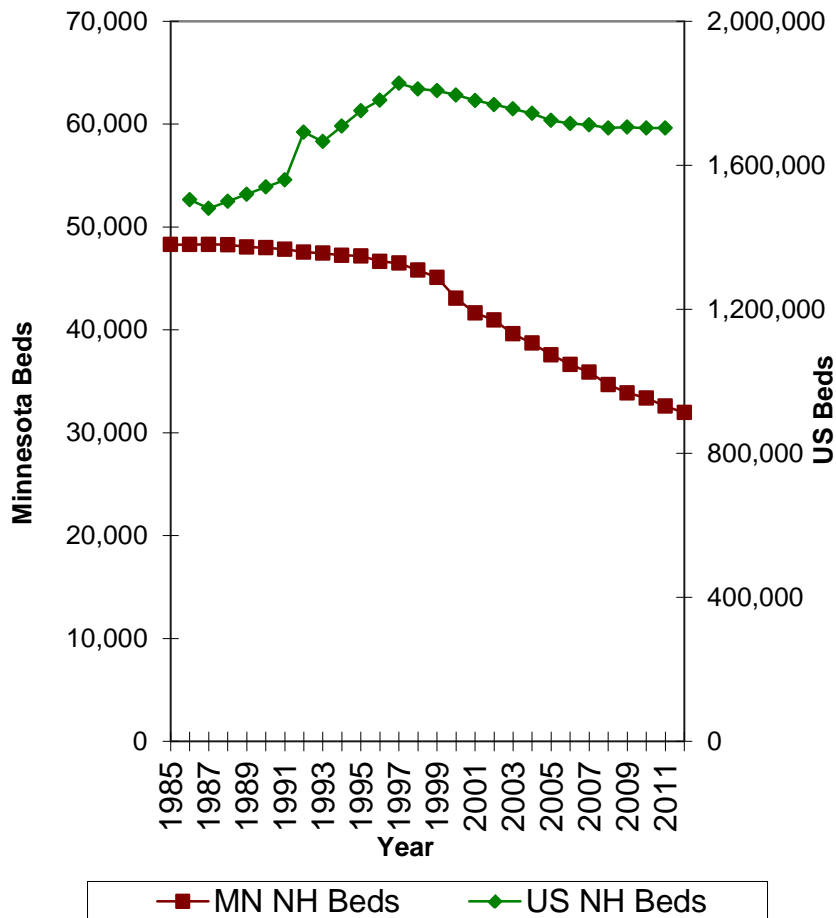
Helping Individuals Move to the Community



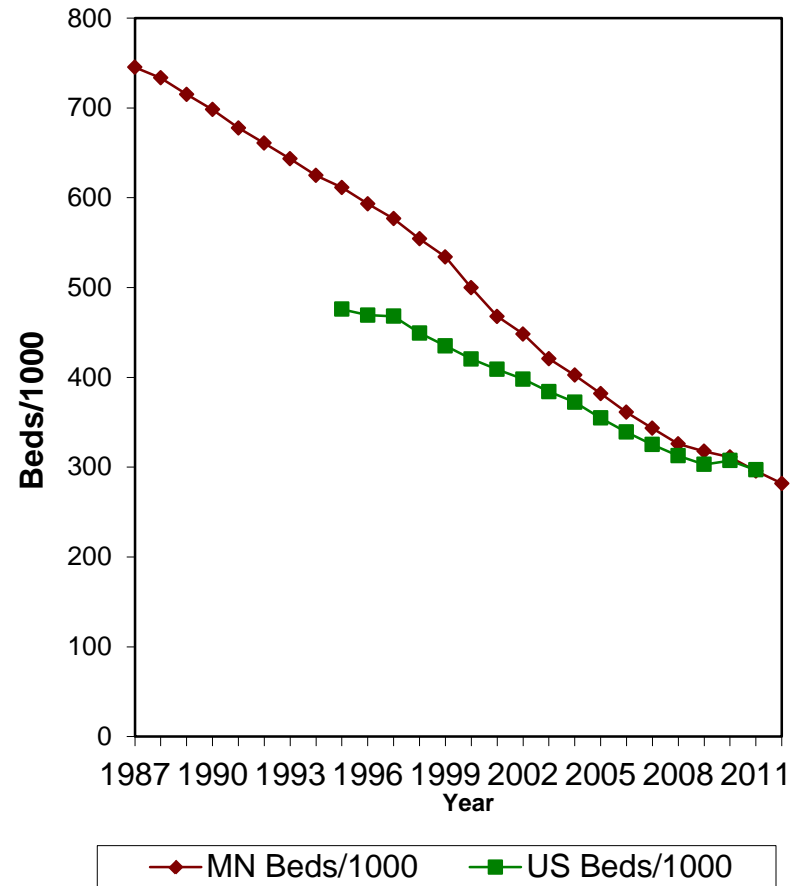
Source: DHS, Hall of Results, 2013

Downsizing Institutions and Improving the Care

Nursing Home Beds - Minnesota, US



Beds/1000 85+: Minnesota, US



Source: DHS, Status of LTSS in Minnesota, 2013

Measuring and Reporting Quality

The screenshot shows a web browser window titled "MN Nursing Home Report Card - Microsoft Internet Explorer provided by DHS, State of MN". The address bar contains the URL "http://nhreportcard.dhs.mn.gov/Search.aspx#.Ug-KOYtd6lc.email". The browser interface includes standard navigation buttons (back, forward, home, stop, refresh) and a search box with the text "Live Search".

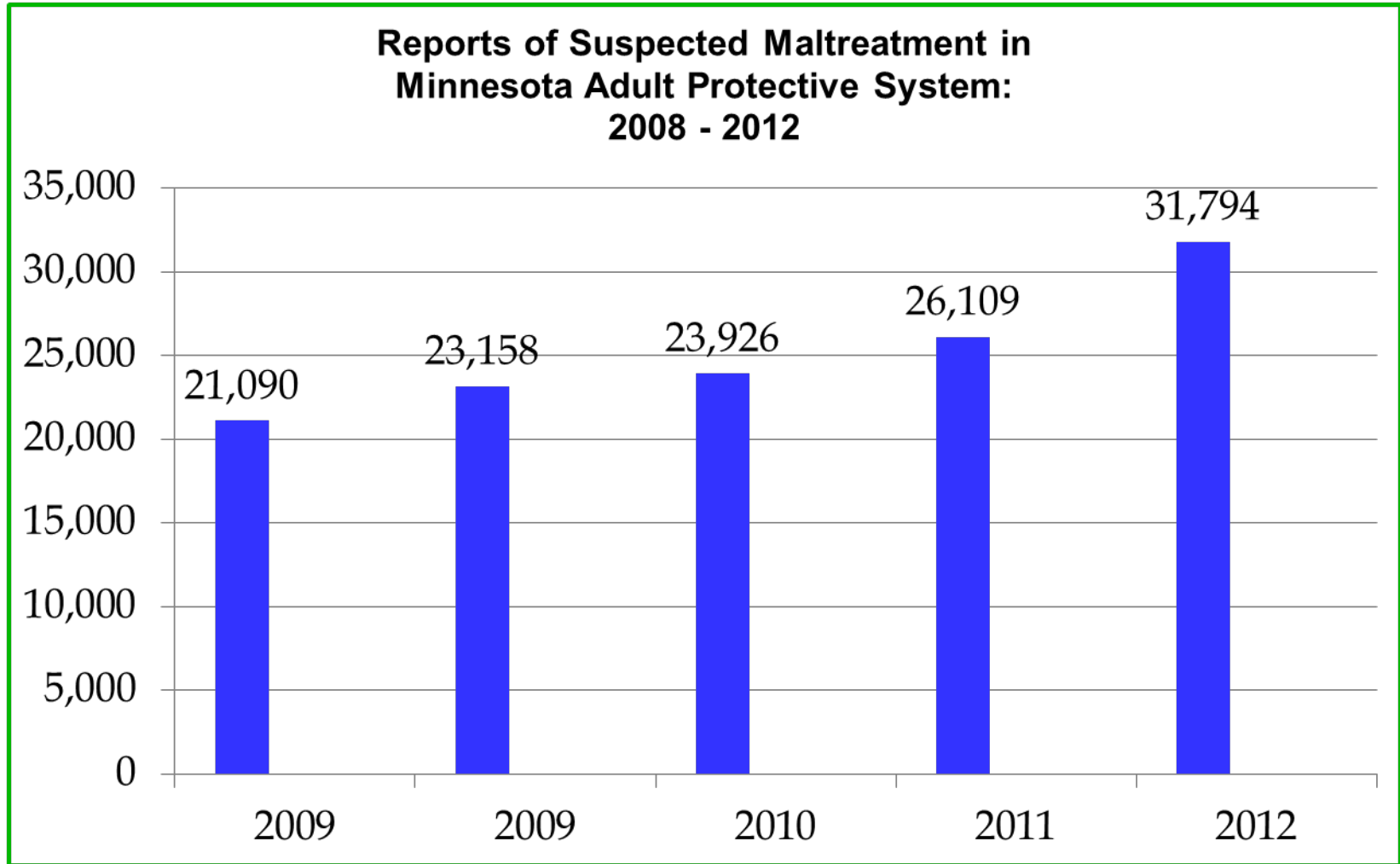
The website content is displayed in a dark blue header with "Questions" and "Feedback" links on the left, and "Welcome Screen" on the right. The main heading is "MINNESOTA Nursing Home Report Card" in large red font. To the right, it identifies the "Minnesota Department of Human Services" and "Minnesota Department of Health", with social media icons for email, Facebook, Twitter, and a "Share" button.

Below the header, there are two tabs: "SEARCH" (highlighted in red) and "MAP". The search area is divided into two options by a large "OR" text:

- Search For Nursing Homes**: This section has two sub-sections. The "Location" section asks to "Select Nursing Homes within [] miles of this Minnesota city or zip code:" followed by an input field. Below this is the word "AND". The "Quality" section asks to "List facilities ranked by quality measures important to me:" and includes an information icon (i) and a link: "(Click Here to Skip Priorities and List Facilities Alphabetically)". At the bottom, it says "My most important quality measure is:" followed by a dropdown menu labeled "... Select a Quality Measure ...".
- Select Nursing Homes By Name**: This section asks to "Choose one or more facilities from the list:" and features a multi-select dropdown menu. The menu items are: "... Select a Facility ..", "Adams Health Care Center", "Adrian Care Center", "Aftenro Home", "Aicota Health Care Center", "Aitkin Health Services", "Andrew Residence", and "Angels Care Center". Below the menu is a "Go" button. A note below the button states: "To select one facility: Click on the facility name, then click the 'Go' button."

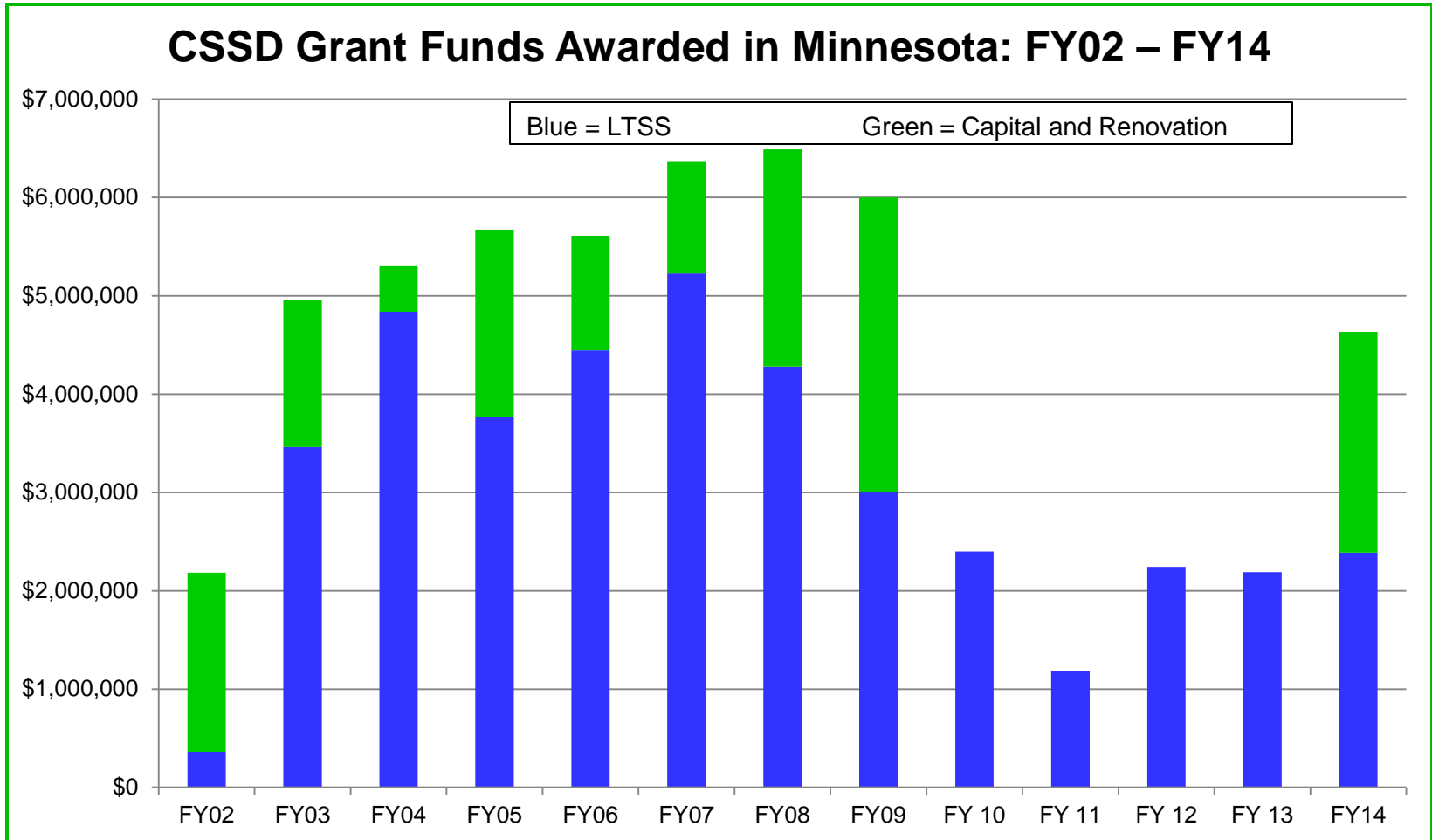
The browser's status bar at the bottom shows "Local intranet" and "100% 13".

Strengthening Protective Services



Source: DHS, Adult Protective Unit, 2013

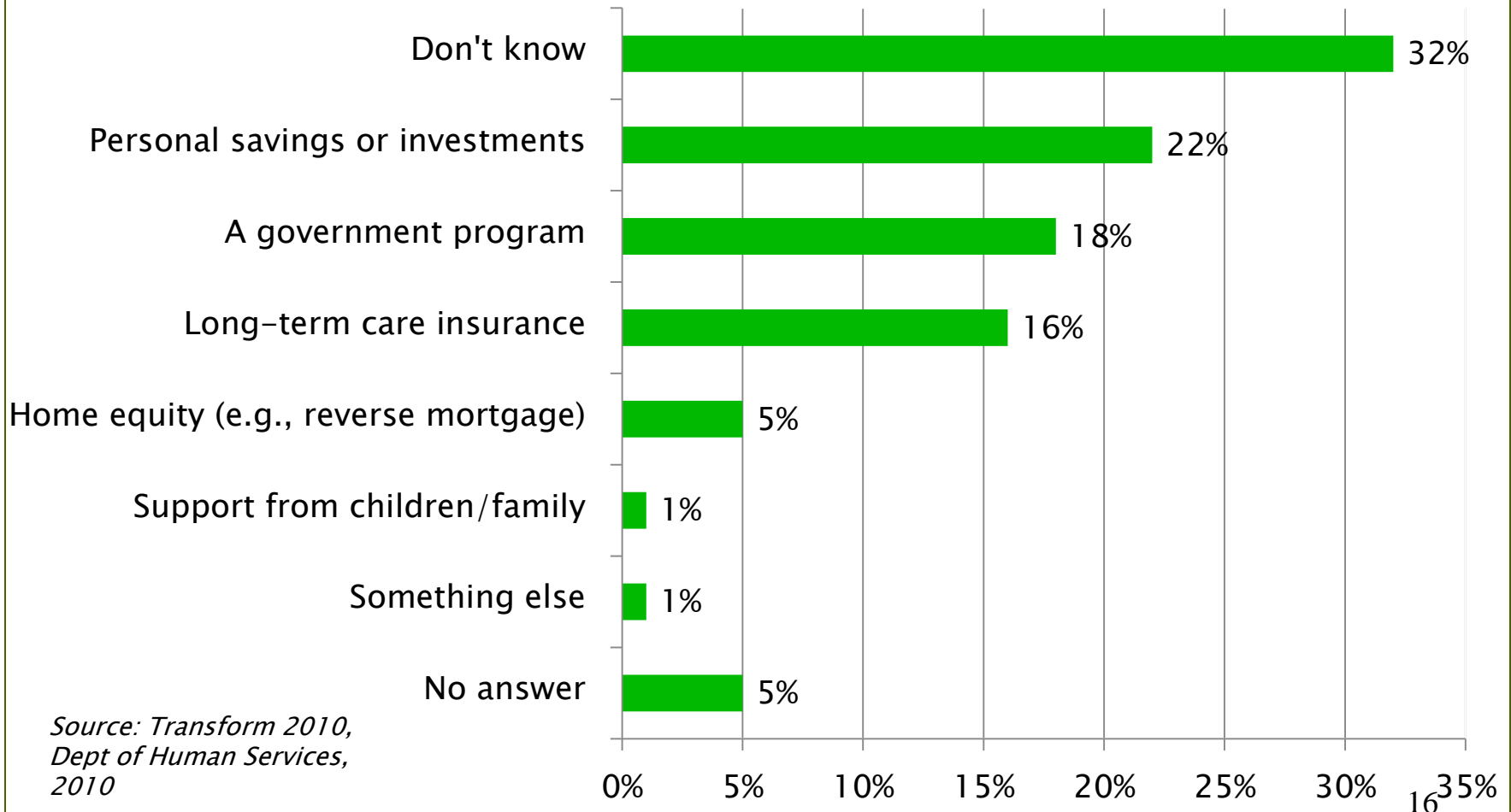
Provider Innovations



Source: AASD, Report on CSSD Funds, 2013

Looking to the Future

Boomer's Plans to Pay for their Long-Term Care Costs (2010)



Ensuring Full Participation in Society

Minnesota's Olmstead Plan - Microsoft Internet Explorer provided by DHS, State of MN

http://www.dhs.state.mn.us/main/idcplg?IdcService=GET_DYNAMIC_CONVERSION&RevisionSel... Live Search

File Edit View Favorites Tools Help Convert Select

DHS Today Minnesota's Ol... Minnesota's Ol... Minnesota's Ol... x

Skip to: [Content](#)

Minnesota's Olmstead Plan

Search:

[Home](#) [About](#) [Vision](#) [Meetings](#) [Participate](#) [Documents](#)

Resources

- About the Olmstead decision
- Rankings of 50 States & DC on Medicaid Services for Individuals with Disabilities
- Olmstead Plans across U.S.
- What is an Olmstead Plan?

Olmstead > Home > Minnesota's Olmstead Plan

Fulfilling the Promise of the Americans with Disabilities Act

Disability is a natural part of the human experience. Having a disability does not mean a person has less desire to make choices about how to live, where to live and who to live with. It doesn't lessen the basic human desire to exert control over one's life. It doesn't lessen the desire to be seen as a person first; a person with strengths and hopes.

These are some of the human values that are part of public laws, programs and policies. But how well do current public policies and practices in Minnesota really match these values? How well do public programs match what people with disabilities and their families want and need in real life?

Quick Links

- U.S. Supreme Court Olmstead Decision (RTF)
- U.S. Department of Justice Olmstead Site
- Minnesota's Jensen v. Settlement (PDF) (RTF)

Done Local intranet 17 100%

Contact Information

- **Loren.Colman@state.mn.us**
- **651-431-2560 or 651-431-2598**
- **Loren Colman, Assistant Commissioner,
Continuing Care Administration,
Minnesota Department of Human Services
540 Cedar Street, St. Paul, MN 55155**